

# CalSAWS



## Deloitte M&E County Purchase

ME-SD-02-2025

San Diego County

Update GA/GR Change Case Level to Individual Level for  
Ineligible Spouse

September 12, 2025



# Table of Contents

**1 OVERVIEW.....2**

**2 SCOPE.....2**

**3 ASSUMPTIONS .....3**

**4 SCHEDULE.....4**

**5 TOTAL COST.....4**

**6 REFERENCES .....5**

**7 APPENDIX A.....5**

    7.1 Summary of Cost.....5

**TABLE OF TABLES**

Table 1: Scope ..... 2

Table 2: Assumptions ..... 3

Table 3: Total Cost ..... 5

# ME-SD-02-2025 - Update GAGR Change Case Level to Individual Level for Ineligible Spouse

## 1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements (M&E) Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), San Diego ("County") has requested to implement GA/GR program closure to the individual level when there is an ineligible non-citizen in the household as further described in this County order form (the "County Purchase").

## 2 SCOPE

The County identified a business need for Deloitte to update GA/GR Automated Solution to change GA/GR program from case level to individual level closure when there is an ineligible non-citizen in the household. This County Purchase describes the M&E One-Time Services for Deloitte to design and build the requested changes to align with the County's current policies and business needs of the GA/GR Automated Solution program, as mentioned in the JIRA SCR, CA-266740. M&E One-Time Services provides up to 531 hours to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	<ul style="list-style-type: none"> <li>Update the status reason "ineligible non-citizen" from the program level to person level closure in the master table listing.</li> </ul>
2	<ul style="list-style-type: none"> <li>Create a new administration rule for married couples in the household when one of them is undocumented so that the case does not fail at program level due to an ineligible non-citizen status reason. This requires an:               <ul style="list-style-type: none"> <li>Update to the Data Change Request (DCR) with the updated EDBC logic; and</li> <li>Updates to the County Rules Detail page.</li> </ul> </li> </ul>
3	<ul style="list-style-type: none"> <li>Create a new administration rule for married couples or domestic partners in the household when one of them is undocumented so that the case does not fail at program level due to an ineligible non-citizen status reason. This requires an:               <ul style="list-style-type: none"> <li>Update to the DCR with the updated EDBC logic; and</li> <li>Updates to the County Rules Detail page.</li> </ul> </li> </ul>
4	<ul style="list-style-type: none"> <li>Leverage existing reason codes to auto trigger a denial/termination NOA.</li> </ul>



This is a County Purchase of 531 hours, within said hours 30 of those hours are for administration of the County Purchase order, which entails the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.

### 3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	This County Purchase must be approved by October 11, 2025, for the M&E One-Time Services of up to 531 hours to be worked with Release 26.01 and invoiced by the end of SFY 25/26.
2	Except 'ineligible non-citizen' status reason, there will be no change to the functionality of other status reasons and will continue to be used during eligibility determination as it currently does today.
3	Any existing case for the county will be required to rerun the online EDBC to determine eligibility for the GR Automated Solution program.
4	There will be no impact to the functionality of other citizenship types except 'Undocumented.'
5	No one time batch EDBC or list of cases are required.
6	Counties can turn on the admin rule via the admin pages. However, this would require additional testing and a new estimate.
7	San Diego is adding a new NOA generated in English-only. The County is replicating Contra Costa County's implementation.
8	Santa Clara County will be using existing reason code XAS762 to auto trigger existing denial/discontinuance NOAs.
9	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges. These additional charges will be executed as a revision to this County Purchase.
10	M&E One-Time Services will be worked and invoiced on a time and materials ("T&M") basis up to a maximum of 531 hours estimated to commence upon approval of this County Purchase. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.



NUMBER	DESCRIPTION
	<ul style="list-style-type: none"> <li>If the County requests additional functionality to be added to the SCR which results in increase in scope, a revision to this County Purchase would be required.</li> <li>Deloitte and the County will monitor the hours for the M&amp;E One-Time Services and discuss the addition of more hours with the County if necessary. Any additional hours required for the M&amp;E One-Time Services would result in additional charges in a revision to this County Purchase.</li> </ul>
11	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
12	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
13	If the County or its 3 <sup>rd</sup> party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted and may result in additional M&E One-Time Services, requiring a revision to this County Purchase.
14	Any changes in scope that occur during the creation of the implementation plan may result in additional M&E One-Time Services and will require a revision to this County Purchase.
15	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by October 11, 2025, to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

## 4 SCHEDULE

The charges associated with this County Purchase will be incurred during SFY 2025/26.

## 5 TOTAL COST

The following table outlines the total T&M charges for this County Purchase.



Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2025/26	Total Charges
<b>M&amp;E One-Time Services Charge</b>	<b>\$76,033.89</b>	<b>\$76,033.89</b>
<b>Recurring M&amp;E One-Time Services Charge</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Hardware and Software Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
Hardware Charges	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00
<b>Production Operations Charges</b>	<b>\$0.00</b>	<b>\$0.00</b>
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
<b>Total Charges</b>	<b>\$76,033.89</b>	<b>\$76,033.89</b>

\*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

## 6 REFERENCES

This County Purchase will be tracked via ServiceNow.

## 7 APPENDIX A

### 7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-SD-02-2025 – San Diego - Update GAGR Change Case Lvl to Ind Lvl for Ineligible Spouse\_Pricing.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-SD-02-2025 - San Diego - Update GAGR  
Change Case Lvl to Ind Lvl for Ineligible Spouse\_Pricing

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the  
subject County Purchase.

San Diego County

By: 

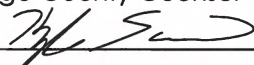
Printed Name: Rich Wanne

Title: (Director)

Date: 10-6-25

Approved As to Form:

San Diego County Counsel

By: 

Printed Name: Kyle Sand

Title: Senior Deputy

Date: 10/6/2025

Notice Address:

Health and Human Services Agency  
County of San Diego  
1255 Imperial Ave,  
San Diego, CA 92101

CalSAWS Consortium

By: Holly Murphy

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 15-Oct-2025 | 12:56:00 PM PDT

Deloitte Consulting LLP

By: Rajesh Tahaliyani

Printed Name: Rajesh Tahaliyani

Title: Project Manager

Date: 15-Oct-2025 | 12:05:16 PM EDT

Notice Address:

CalSAWS Consortium  
11971 Foundation Place, 3<sup>rd</sup> Floor  
Gold River, CA 95670



California Health and Human Services Agency  
Office of Technology & Solutions Integration  
Statewide Automated Welfare System (SAWS) Project  
2495 Natomas Park Drive, Suite 515  
Sacramento, California 95833  
(916) 263-3900



October 10, 2025

Mirna Lopez  
County of San Diego, HHSA  
9335 Hazard Way,  
San Diego, CA 92123

**RE: Update GA/GR Change Case Level to Individual Level for Ineligible Spouse FY 25/26**

Dear Ms. Lopez,

This approves your Fiscal Year (FY) 2025-26 request received on October 07, 2025 to purchase IT Services for the San Diego County Health & Human Services Agency. I understand that this acquisition will be sole-sourced through Deloitte in accordance with State and Federal procurement policies.

The estimated one-time maintenance and operations costs in the amount of **\$76,034.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**. Account # (APD Project #) **37-25-14898** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to [fiscal.systems@dss.ca.gov](mailto:fiscal.systems@dss.ca.gov)

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at [Sudakshina.Biswas@otsi.ca.gov](mailto:Sudakshina.Biswas@otsi.ca.gov)

Sincerely,

DocuSigned by:  
Patrice Yang  
PATRICE YANG  
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS  
Analyst, County Expense Claim, CDSS

